

Telstra V1600 SMS Colour Screen Digital DECT Cordless Telephone



User Guide



IMPORTANT

3G SIM cards are not compatible with this product.

Do not attempt to download the phonebook from 3G SIM cards to your Telstra V1600. (See page 20 for further details or check with your mobile service provider if you are unsure).

If you have any problems with your phone, firstly refer to the Help section of this User Guide or call Information line on 1300 302 699.



Introduction

to your Telstra V1600 SMS Colour Screen DECT Cordless Telephone

- Large colour display, with friendly, intuitive menu icons
 - 150 Name and number phonebook
 - Text Messaging Service* lets you send and receive text messages with your phone.
 - Use Calling Number Display^ to see who is calling and keep track of unanswered calls
 - SIM card reader lets you copy your phonebook entries from your mobile phone SIM card
 - Use up to 5 handsets with the base without the need for additional wiring, all using the same phone line
- * For most Telstra and Telstra reseller customers for messages between compatible services.
- ^ Excludes blocked calls. Monthly charges apply. Available in most areas.

DECT

As digital Enhanced Cordless Telecommunications (DECT) product, your Telstra V1600 provides:-

- Digital clarity
- Digital range
- Digital security

IMPORTANT

This equipment is not designed for making emergency telephone calls when the power fails. Alternative arrangements should be made for access to emergency services.

This User Guide provides you with all the information you need to get the most from your phone.

Before you make your first call you will need to set up your phone. Follow the simple instructions in 'Getting Started', on the next few pages.

Need help?

If you have any problems setting up or using your Telstra V1600 please contact Product Information on 1300 302 699.

Alternatively you may find the answer to 'Help' at the back of this guide.

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WARNING

Do not place your Telstra V1600 in the bathroom or other humid areas

Handset range

The handset reception range from the base is up to 300m outdoors and up to 50m indoors. Thick walls can severely affect the range.

Range indicator

The  symbol on your handset display indicates when you are in range of the base. If the symbol flashes and you hear a warning beep, you are out of range and will need to move closer to the base.


IMPORTANT

Do not connect the telephone line until the handset(s) is fully charged.

The base must be plugged into the mains power at all times.

Which socket?

 Power socket

 Telephone line socket


Location

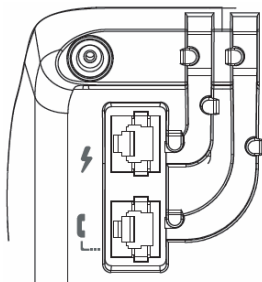
You need to place your Telstra V1600 within 2 metres of mains power and telephone sockets so that the cables will reach.

Make sure it is at least 1 metre away from other electrical appliances to avoid interference.

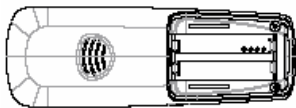
Your Telstra V1600 works by sending radio signals between the handset and base. The strength of the signals depends on where you site the base. Putting it as high as possible can help provide the best signal.

Setting up

1. Plug the mains power cable into the base. Then plug the power adaptor into the mains wall socket and switch the power on. The power indicator  on the base lights up.



- Remove the battery compartment cover and insert the 2 x AAA NiMH batteries supplied into the handset. Slide the battery compartment cover back into place.



- Charge the handset for at least **16 hours** by placing it on the base. The red **Charging** indicator on the base comes on. The screen will show the standby display and a scrolling battery icon to show that the handset is charging.



The backlit screen will turn off after approximately 30 sec. Press any key to turn on the screen again.

- After 16 hours, plug the telephone line cord into your Telstra V1600 base unit and the other end into the wall socket.

Battery low warning

When the battery charge is low the handset battery icon will be empty and flashing. Place the handset back on the base to recharge.



Talk/Standby time

Under ideal conditions, fully charged handset batteries should give up to 10 hours talk time or 100 hours standby on a single charge. See 'battery performance' on the following page.

Battery performance

To keep your batteries in the best conditions, leave the handset off the base for a few hours at a time (after the initial 16 hour charge).

Please note however, that new NiMH batteries do not reach full capacity until they have been in normal use for several days.

Running the batteries right down a least once a week will help them last as long as possible.

The charge capacity of rechargeable batteries will reduce with time as they wear out, so reducing the talk/standby time of the handset.



Eventually, they will need to be replaced. New batteries can be obtained from your nearest electrical retailer.

Helpline

If you have any difficulties setting up your Telstra V1600, please call Product Information on 1300 302 699.

Setting the day and time

If you have subscribed to Telstra's Calling Number Display* service, the time and date will be set automatically when you receive your first call. You can also set the time manually.

1. On the handset, press **Menu**. Press  to scroll down to **Time settings** then press **OK**. Scroll  to **Set Date & Time** then press **OK**.
2. Enter the date, e.g. **02 05** for 2nd May. Press **OK**.
3. Enter the time, e.g. **10 45** for 10:45am. Press **OK**.
This overwrites the current setting. If you make a mistake press **Clear** to delete. Press **OK**.
4. Press and hold **Back** to return to standby.

Your Telstra V1600 is now ready to use.

*Excludes blocked calls. Monthly charges apply.
Available in most areas.

Handset buttons

On-screen option button

Open the main menu.
Select the options shown
on the screen, page 10.

Left toggle button

Used with the Talk button
to dial Telstra Home
Messages 101

Talk

Press to make calls,
page 13

Handsfree

Dial numbers and hold
conversations via the
handset loudspeaker,
page 14.

**Scroll/Dialled Calls list/
Volume**

Scroll through options. Press
up to open Dialled Calls list,
page 15 & 28.

During a call, press to
increase volume

R (Recall)

For use with a switchboard
and Telstra Calling Features,
page 53.

On-screen option button

Open the phonebook. Select
the options shown on the
screen, page 10

Right toggle button

Used during a call to answer
Telstra Call Waiting

End

End a call, page 13

Power

Press and hold to switch
handset on and off, page 13.

SMS

Press to access SMS main
menu, page 21

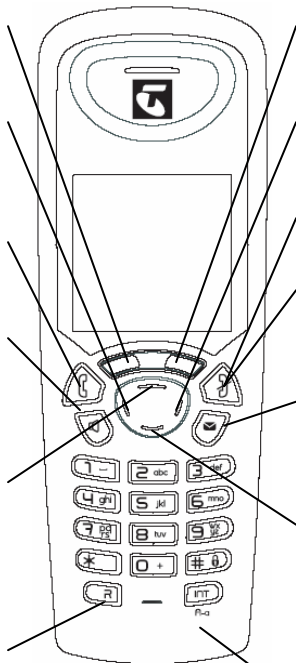
Scroll/Missed Calls list/Volume

Scroll through options. Press
down to open Missed Calls list,
page 27.

During a call, press to
decrease volume.

Int

Lets you make calls between
handset registered to the base,
page 45



Handset display icons

Current time
page 40

Alarm set,
page 41

Battery
status

Handset identity
The number of the handset is displayed at all times. You can change the name on the handsets, e.g. Michael, Kitchen, Office etc., page 36.

New Missed Calls*
You have new (unread) entries in the Missed Calls list, page 28.



Range indicator
Flashes when out of range

Handset ringer off,
page 35

Keypad locked,
page 15


Menu option
Press the key below to open the main menu, page 10.

Names option
Press the key below to open the phonebook, page 17.


* You need to subscribe to Telstra Calling Number Display in order to receive the number of your callers. Excludes blocked calls. Monthly charges apply. Available in most areas. For more information, call 13 2200 for Residential or 13 2000 for Business services.

Navigating the menu



Your Telstra V1600 has a menu system, which is easy to use. Each menu leads to a list of options. You'll find a menu map on the following page. When the handset is switched on and in standby, press **Option** button under **Menu** to open the main menu.

Use the  and  buttons to scroll to the menu option you want. Then press **OK** to select further options or to confirm the setting displayed.

For example, to change the handset ringer volume:

Press **Menu** then scroll  to **Handset** then press **OK**.

Scroll down to **Ring Volume** then press **OK**.

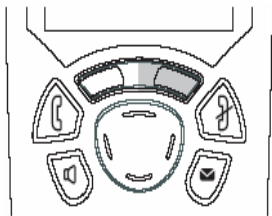
Use  and  to select the required volume level, or choose **Ringer Off** to switch the ringer off.


Press **OK** to confirm.


Exit or go back one level in the menu

To go to the previous level in the menu, press **Back**.

To cancel an operation and/or return to standby at anytime, press and hold **Back**.



Select the option displayed by pressing  the button underneath it.

For example, press  to select Names and open the phonebook.

Display power save

If no button is pressed for 30 seconds, the handset display automatically switches off to 'power save' mode. Press any button to turn the display back on.

Menu map

These are the options under each menu heading.

SMS

Write Message
Inbox
Outbox
Delete Messages
Settings
Settings
Calls list
Received calls
Missed calls
Dialled calls
Delete calls List

Handset

Ringtone
Ring Volume
Handset Name
Language
Menu Colour
Auto Talk

Base settings

Base Ringtone
Base Volume
Handset Priority
Recall Mode
System PIN



Registration

Register Handset
Select Base
De-register

Calling Features

Voice Mail
Telstra Voice Assistant
Call forward on busy
Call forward immediately
Call forward im. off
Call forward no answer
Call forward no ans. off
Call return
Cancel call back
Call waiting on
Call waiting off
Message Bank PIN
Edit Number

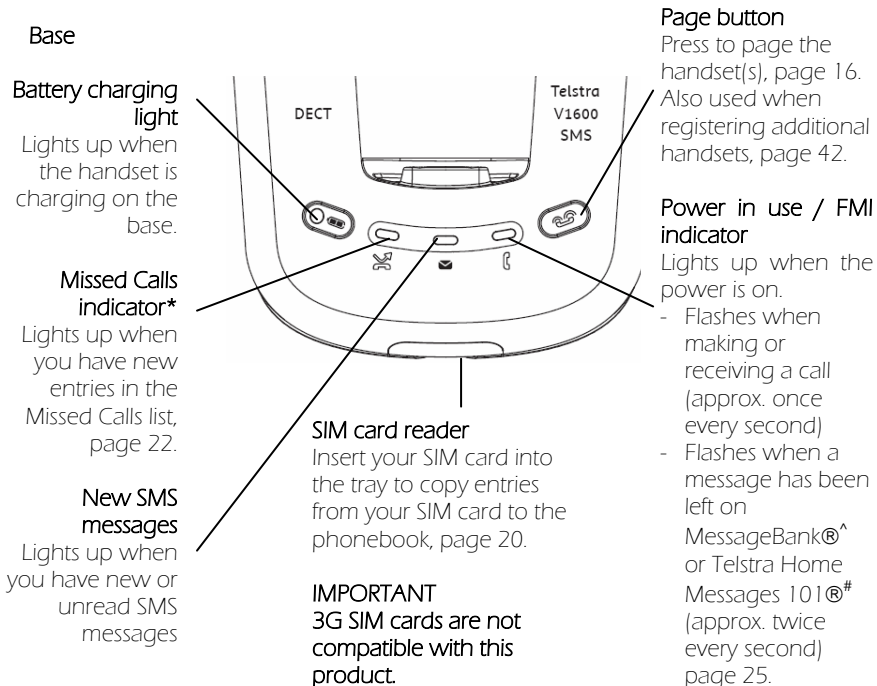
Time Settings

Alarm
Set Time & Date



Names menu (page 17)

Names
Options
Add Entry
Show Details
Delete Entry
Edit Entry
Ring tone
Copy from SIM



* You need to subscribe to Telstra Calling Number Display in order to receive the number of your callers. Excludes blocked calls. Monthly charges apply. Available in most areas. For more information, call 13 2200 for Residential or 13 2000 for Business services.

[^] Message retrieval is free from most Telstra fixed phones. Monthly charges and call charges apply.

[#] Available to most Telstra home phone access customers.


Dialling numbers quickly

Numbers can also be dialled direct from the phonebook (page 17), the dialled numbers list (page 15), or the calls list (page 27).

Call timer

The display shows the duration of all external calls. After you hang up, the total call time is shown.

Auto-answer

If you would rather press  to receive a call when the handset is on the base, you need to switch Auto-talk off, see page 37.


Switch handset on/off

1. Press  and hold to switch the phone On and Off.

Make a call

1. Press  then dial the number you want.

Preparatory dialling


1. Enter the number first. If you make a mistake as you dial, press **Clear** to delete. Press  to dial the number.

End a call

1. Press  or place the handset back on the base.

Receiving calls

Providing you have subscribed to Telstra's Caller Number Display service*, the caller's number (and name if store in the phonebook) is displayed. An animated icon is also presented toward the centre of the display.

1. Press  or if the handset is on the base, simply lift it up and speak.

* Excludes blocked calls. Monthly charges apply. Available in most areas.

Earpiece volume

During a call:

Press  and  or to increase or decrease the volume.

Handsfree

Handsfree lets you dial a number and talk to your caller without holding the handset. It also enables other people in the room listen to both sides of your conversation.

Make a handsfree call

Press . Dial the number. Your call can be heard over the handset's loudspeaker.

To switch back to the handset at any time, press  again.


Press  to end call.

Adjust handsfree volume

1. During a handsfree call, press  and  to increase or decrease the volume.

Answer a call handsfree


When the phone rings:


1. Press . The call comes through the handset loudspeaker.

2. If you want to switch the call to the earpiece, press .

You can switch to handsfree at any time during a call.




Just press .

When in handsfree, the display shows the  icon.

The  icon is displayed while the keypad is locked.

Redial a number from the Dialed Calls list

You can redial up to 20 of the last numbers called. If you have stored a name in the phonebook to go with the number, the name will be displayed as well. See “Phonebook”, on page 17.

1. Press  to enter the **Dialed calls** list. Scroll  until the number you want to redial is displayed.
2. Press  to redial the number.


Secrecy (Mute)

During a call, you can talk to someone nearby without your caller hearing you.


1. During the call, press **Secrecy**. The display shows **Secrecy on**. Your caller cannot hear you.
2. Press **Off** to return to your caller.

Keypad lock


You can lock the keypad to prevent accidental dialing while carrying the handset around.

Press and hold  until the screen shows **Keypad locked**.

Press **Unlock** to use the keypad again.

You can answer an incoming call while the keypad is locked by pressing . When you end the call the keypad will stay locked.

Paging

You can use the  button on the base to alert handset users that they are wanted or locate a missing handset.

Press  on the base. All registered handsets ring.

Press  to stop the handsets ringing, or press any button on the handset.


Paging calls cannot be answered by a handset.

If you subscribed to Telstra's Calling Number Display service and want names in your phonebook displayed instead of the phone numbers, you must store the full telephone number including the area code.

Entering names

Use the keypad letters to enter names. For example press **8** for the letter **t**, or **6** for the letter **o**.

Keep pressing the same button to scroll through the characters shown on the screen.

Press  for letters in upper case. This Shift Lock icon will be displayed

If the next character you want to enter is on the same button as the last, wait a moment for the cursor to move right.

Press **1** to insert a space.
Press **1**, ***** or **#** for special characters.




If you make a mistake, press **Clear** to delete the last character.

Your Telstra V1600 handset can store up to 150 entries in the phonebook. Each entry contains a name and number. Names can be up to 16 characters long and numbers up to 20 digits.




Add a new phonebook entry

1. Press **Names** then **Options**
2. Press **OK** to select **Add Entry**.
3. Enter the name then press **OK**.
4. Enter the number then press **OK** to confirm.
It's best to enter the full number, including the area code.
5. Press and hold **Back** to return to standby.




Dial a number from the phonebook.

1. Press **Names**
2. Scroll  or  to the name you want or use the keypad to enter the first letter of the name.
3. Press  to dial.




Edit an entry

1. Press **Names**. Scroll  or  to the entry you want then press **Options**.
2. Scroll  to **Edit Entry** then press **OK**. The name is displayed.
3. Press **Clear** to delete characters then enter the new name then press **OK**. The number is displayed.
4. Press **Clear** to delete digits then enter the new number then press **OK** to save.
5. Press and hold **Back** to return to standby.

View Details

1. Press **Names**. Scroll  or  to the entry you want then press **Options**.
2. Scroll  to **Show Details** then press **OK**. The number is displayed. You can edit the entry or press and hold **Back** to return to standby.






Delete an entry

1. Press **Names**. Scroll  or  to the entry you want then press **Options**.
2. Scroll  to **Delete Entry** then press **OK**.
3. Press **Yes** to confirm or **No** to cancel.
4. Press and hold **Back** to return to standby.

Names are stored alphabetically.

Select ringtone

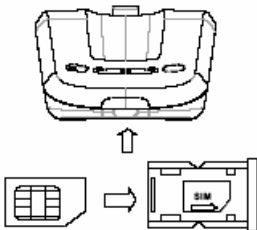
You can choose a different ringer melody to play when you receive a call from a particular number in the phonebook. For example, you may wish to assign a different ring tone to friends and family phone numbers.


1. Press **Names**. Scroll  or  to the entry you want then press **Options**.
2. Scroll  to **Ringtone** then press **OK**.
3. Scroll  or  to the melody you want then press **OK**.
4. Press and hold **Back** to return to standby.

Copy SIM card

You can copy phonebook information stored on a mobile phone SIM card to your Telstra V1600 phonebook. (Note: CDMA mobile handsets do not have a SIM card, and so are not compatible with this feature.)

If there is enough space, you can copy the contents of more than one SIM card (see ‘Handset memory full’ below)



1. Slide the SIM card reader out of the base, insert the SIM card into the reader and slide it back in.
2. Press **Names** then **Options** to scroll  to **Copy from SIM**. Press **OK**.
3. The phonebook entries stored on your SIM card will be copied in the order of their location. Your Telstra V1600 handset will then store the entries in alphabetical order.
4. Press and hold **Back** to return to standby.

NOTE

When you copy the contents of your mobile phone SIM card you will need to enter the SIM card PIN code.

DO NOT ATTEMPT TO DOWNLOAD THE PHONEBOOK FROM 3G SIM CARDS.

The SIM card reader in the Telstra V1600 base is not compatible with 1.8V SIM cards (only available with 3G phones, at the time of writing).

WARNING

Keep SIM cards away from small children, as they are a possible choking hazard.

Handset memory full

If the handset memory becomes full during copying, not all the entries will be transferred. The maximum number of entries is 150. If your handset phonebook already contains 140 entries, only the first 10 entries on the SIM card will be copied.

Text messaging

Telstra V1600 can store up to 50 messages in the Inbox and Outbox, dynamically allocated.

Each message can have up to the 160 characters.

Shortcut to SMS menu

You can also press on the



key to access the SMS menu directly.

Text Messaging Service *

Telstra customers can use this phone to send and receive text messages. The phone will also display the telephone number of the person who sent you the message, as well as the time and date of the message.



*For most Telstra and Telstra reseller customers for messages between compatible services. Charges apply.

Service centres

Telstra's text messaging service centre numbers are already setup in your Telstra V1600. If you change or delete the Telstra text messaging service centre numbers your Telstra text messaging service will not work.




Telstra's service centre number for SEND and RECEIVE is 01983391.

You can change the service centre numbers as follows:

1. Press **Menu** and **OK** to open the SMS menu.
2. Scroll  to select **Settings** then press **OK**.
3. **Service Centres** is highlighted then press **OK**.
4. **Receive Centres** is highlighted then press **OK**.
Enter the telephone number of the SMS receiving centre and then press **OK**.
5. Scroll  to select the **Sending Centres** then press **OK**. Enter the telephone number of the SMS sending centre and then press **OK**.






Terminal Number

If you have more than one text messaging capable phone on the same line you may not be able to receive text messages. To prevent this you can change the terminal number of one or more of the phones to prevent interference. You can also use this feature to create personal text message mailboxes. Your Telstra V1600 is set-up with Terminal number '0' by default. To change the terminal number:

1. Press  to open the SMS menu.
2. Scroll  to select **Settings** then press **OK**.
3. Scroll  to select **Terminal** then press **OK**.
4. Enter the terminal number (0-9) and then press **OK**.

SMS Alert

This is to enable your Telstra V1600 to alert you when there is a text message being received by the phone.

1. Press  to open the SMS menu.
2. Scroll  to select **Settings** then press **OK**.
3. Scroll  to select **SMS Alert** then press **OK**.
4. Scroll  or  to select **on** or **off** for incoming messages alert. Press **OK** to confirm.
5. On **SMS Alert** menu, select **Set Alert** then press **OK** to select the alert tone. There are 3 tones selection:
 - Morse
 - Discreet
 - PolyphonicSelect your choice then press **OK** to confirm.

Recipient Terminal

When sending a message to a personal mailbox, be sure that you enter the personal terminal ID number at the end of the recipient's telephone number, e.g. xx-xxxx-xxxx 1, xx-xxxx-xxxx = the telephone numbers, and 1 = recipient personal terminal ID.

If no terminal ID is entered, your message will be sent to the default terminal ID '0', which is the public mailbox.

Mailboxes




There are 4 personal mailboxes with password protection available.

Insert symbol


While typing or editing your message, you can insert symbols by pressing **Options**, and then select the **Insert Symbol**.

Users setting


This is to enable you and other users to setup your personal mailboxes.





1. Press  to open the SMS menu.
 2. Scroll  to select **Settings** then press **OK**.
 3. Scroll  to select **Users** then press **OK**.
 4. **Add User** is highlighted then press **OK**.
 5. Enter the new user name then press **OK**.
 6. Enter your password then press **OK**.
 7. Re-type your password then press **OK** to confirm.
- A Terminal Number will be automatically assigned to your mailbox. You can check and change your Terminal Number (see Terminal Number, page22) while you are in your personal mailbox.

Writing/sending messages

1. Press  to open the SMS menu.
2. **Write Message** is highlighted then press **OK**.
3. Type your message using the keypad. If you make a mistake press **Clear** to delete character on the left side of the cursor.
4. When complete, press **Options** then **Send** to then press **OK** to send message.
5. Enter the phone number of the recipient. Then press **Send** to deliver the message.
6. Press and hold **Back** to return to standby.


View received messages

When there is a new message received, the handset display will show  to indicate that there is a new / unread message in the **Inbox**, and the SMS message indicator on the base will light up.








1. Press  to open the SMS menu.
2. Scroll  or  to select **Inbox** then press **OK**.
3. The phone will list all the received messages. The new / unread messages will be denoted with  icon on the side of the message.
4. Select the new / unread message then press **Read** to read message.
5. To **Reply**, **Forward** or **Delete** message, press **Options** to perform your selection.
6. Press and hold **Back** to return to standby.

Saving message

You can write a message and save the unsent / draft message into **outbox** to be sent later.

1. Press  to open the SMS menu.
2. **Write Message** is highlighted then press **OK**.
3. When complete, press **Options** to select **Save** then press **OK** to save message.
4. Press and hold **Back** to return to standby.

Edit saved message

1. Press  to open the SMS menu.
2. Scroll  or  to select **Outbox** then press **OK**.
3. Scroll  or  to select the message to be edited then press **READ**.
4. Press **Option** and *Edit* is highlighted. Press **OK** to go into editing mode.
5. When completed, press **Options** and **save** is highlighted. Press **OK** to save the edited message.
6. Scroll  or  to select if you want to **Edit**, **Send** to or **Delete** the messages.
You can also select **User Name** to go into personal mailbox selection to send the message using your personal mailbox terminal.
7. Press and hold **Back** to return to standby.







Calling Line Identification and Text Messaging

In accordance with world-wide standards for text messaging, all messages including reply messages will display the telephone number of the sender. If you have a silent line or have blocked Calling line Identification (CLI) and attempt to send a message your message will be rejected.

You can call into the Telstra Fixed Phone SMS service on 0198339999 and use the prompts to turn off silent line or CLI blocking for text messaging **ONLY**.






Deleting a message

You can delete a message in both the Inbox and Outbox. To delete messages in a personal mailbox, you will need to go into your personal mailbox to perform the delete.

1. Press  to open the SMS menu.
2. Scroll  or  to select **Inbox** or **Outbox** then press **OK**.
3. Scroll  or  to select the message to be deleted then press **Read**.
4. Press **Option** and scroll  to select **Delete** then press **OK**.
5. Press **OK** to confirm the delete.
6. Press and hold **Back** to return to standby.

Deleting all messages

You can delete all messages in both the Inbox and Outbox. To delete all messages in a personal mailbox, you will need to go into your personal mailbox to perform the delete.

1. Press  to open the SMS menu.
2. Scroll  or  to select **Delete Messages** then press **OK**.
3. Scroll  or  to select **Inbox**, **Outbox** or **All Messages** to be deleted then press **OK**.
4. Press **OK** again to confirm the delete.
5. Press and hold **Back** to return to standby.

IMPORTANT

* You need to subscribe to Telstra Calling Number Display in order to receive the number of your callers. Excludes blocked calls. Monthly charges apply. Available in most areas. For more information, call 13 2200 for Residential or 13 2000 for Business services.

Caller information not available

On some incoming calls, the telephone number of the caller is not available and so cannot be displayed. In this case your Telstra V1600 provides you with some explanatory information.

Unavail

The number is unavailable. May indicate that the call is from overseas or from a caller whose carrier does not participate in Calling Number Display.

Calling Number Display *

If you subscribed to Telstra's Calling Number Display service your handset displays the telephone number of the person who is calling you, as well as the time and date of their call. If the caller's number matches an entry stored in the phonebook, the name will also be displayed. Please store the full telephone number, including the area code, otherwise the name will not match the number stored in the phonebook.

Calls lists

Your Telstra V1600 stores details of all calls you make and receive in 3 different calls lists:



- Received calls – Calls you have answered.
- Missing calls – Calls that were not answered, or 'missed'.
- Dialed calls – The last 20 numbers dialed, see page 15.

A total of up to 50 entries can be stored in the Received and Missed calls lists, and 20 entries in the Dialed list.






You can view and dial numbers in any Calls lists and copy them into the phonebook.

If a call is received when Calls list is full, the oldest entry will be replaced with details of the new caller.






When you have new missed calls, for example if someone called while you were out, the display will show the number of new entries in the Missed Calls list.

Also, the  indicator on the base will light up. Press **Read** to view the missed calls. All new missed calls in the list will have a  next to them.

Opening the Calls lists

1. Press **Menu** and scroll  to select Calls list menu then press **OK**.
2. Scroll  and  to select the list you want to view, then press **OK**.
3. Use  and  to scroll through the entries then press **Options** for further details.
4. Press and hold **Back** to return to standby.

Dial a number from the Calls list


1. From the standby screen, Press **Menu** and scroll  to select Calls list menu then press **OK**.
2. Scroll  to the Calls list you want: **Received**, **Missed** or **Dialled** then press **OK**.
3. Scroll  or  to the entry you want then press .

Private







The caller has withheld (blocked) their number or the call is from a silent line or unlisted number.

Quick access





From the standby screen, you can quickly access:

The **Dialled Calls list** by pressing .
The **Missed Calls list** by pressing .





Copy a number to the phonebook

1. From the standby screen, Press **Menu** and scroll  to select Calls list menu then press **OK**.
2. Scroll  to the Calls list you want, **Received**, **Missed** or **Dialled** then press **OK**.
3. Scroll  or  to the entry you want then press **Options**.
4. Scroll  or  to **Add Entry** then press **OK**.
5. Enter a name then press **OK**. The number is displayed.
6. Press **OK**.
7. Press and hold **Back** to return to standby.





Delete individual entries

1. From the standby screen, Press **Menu** and scroll  to select Calls list menu then press **OK**.
2. Scroll  to the Calls list you want, **Received**, **Missed** or **Dialled** then press **OK**.
3. Scroll  or  to the entry you want then press **Options**.
Delete is highlighted. Press **OK** to confirm or **Back** to cancel.
4. Press and hold **Back** to return to standby.

Delete all entries in a particular Calls list

1. From the standby screen, Press **Menu** and scroll  to select Calls list menu then press **OK**.
2. Scroll  or  to **Delete Calls List** then press **OK**.
3. Scroll  to the list you want then press **OK**.
4. Press **Yes** to confirm and **No** to cancel.
5. Press and hold **Back** to return to standby.

Delete all entries in all Calls lists.

1. From the standby screen, Press **Menu** and scroll  to select Calls list menu then press **OK**.
2. Scroll  or  to **Delete Calls List** then press **OK**.
3. Scroll  to **All calls** then press **OK**.
4. Press **Yes** to confirm and **No** to cancel.
5. Press and hold **Back** to return to standby.

Note

To arrange connection of the Flashing Message Indicator service, simply call Telstra on 13 2200.


Flashing Messages Indicator

The Telstra V1600 is designed to provide visual indication when a new message is left in your Telstra Home Messages 101®* or MessageBank®^ service.


*Available to most Telstra home phone access customers.

^Message retrieval is free from most Telstra fixed phones. Monthly charge and call charges apply.

When a new message is left, two indicators will appear:

Base unit – the  orange In Use light will flash rapidly (approx. 2 flashes per second, and

Handset – a tape icon and text bubble reading “**You have a new message**” will be displayed on the handset.

After you have listened to your message(s), the  orange In Use light will return to a steady light and TAPE icon & text bubble will disappear.

Call Waiting*

Call Waiting lets you know if someone is trying to call you while you are already on the phone. You can answer that call and place the first caller on hold by dialling Recall 2

* Available on most fixed phones.

or:

To Use Call Waiting

While on a phone call,

Press the RIGHT  toggle button.

The telephone will dial Recall 2.

MessageBank®^ and Telstra Home Messages 101®#

MessageBank takes the message for you when you're on the phone or can't answer it, so you can call back when it suits you. Message retrieval is free from most Telstra fixed phones. Telstra Home Messages 101 is free to turn on and use.

^Monthly charge and call charges apply.

#Available to most Telstra home phone access customers.

or:

To call MessageBank® or Telstra Home Message 101®

From the standby screen,



press the LEFT  toggle button.

The telephone will dial 125101.

Telstra Calling Features

Your Telstra V1600 is pre-programmed with the following Telstra network features which can be easily accessed or activated via the Calling Features Menu

Calling Features

From the standby screen, Press **Menu** and scroll  or  to select Calling Features menu then press OK

Scroll  to select desired option:

Voice Mail

Telstra Voice Assist[^]

Call fwd busy

- Call fwd busy off
Call fwd immediate
- Call fwd im. off
- Call fwd no answer

[^]Available to most Telstra home phone customers.

- Call fwd no ans. Off
Call Return
- Cancel Call back
Call waiting on
- Call waiting off
- MessageBank Pin
- Edit Number

Allows you to edit the following Calling Features numbers:


- Voice Mail
- Telstra Voice Assist
- Call fwd on busy off
- Call fwd im. off
- Call fwd no ans. off
- Call Return
- Cancel Call back
- Call Waiting on
- Call waiting off
- MessageBank Pin

If you have more than one handset, you can have different settings for each one.

The default ringtone for external calls is Melody 5.

The default ringtone for internal calls is Melody 1.






The default ringer volume is 3.

If the ringer is switched off, the  icon is displayed to remind you.

Using the Handset menu you can change the settings of your handset.





Ringtone

You can choose from 5 melodies. You can set different melodies for internal and external calls.

1. Press **Menu**, scroll  to **Handset** then press **OK**.
2. Ringtone is highlighted. Press **OK**. Press  or  to switch between **External** or **Internal** then press **OK**.
3. Scroll  or  to the melody you want. A sample is played. Press **OK** to confirm.
4. Press and hold **Back** to return to standby.



Ringer volume

There are five handset ringer volume levels and 'Off'. If you select 'Off', only the base will ring (unless you have set the base ringer to 'Off' as well, see page 38).

1. Press **Menu**, scroll  to **Handset** then press **OK**.
2. Scroll  to **Ring Volume** then press **OK**.
3. Use  or  to select the volume level or **Ringer off** then press **OK** to confirm.
4. Press and hold **Back** to return to standby.





Handset name


You can change the name displayed on your handset's screen, e.g. Peter, Office, Kitchen etc. The handset number is not altered.

1. Press **Menu**, scroll  to **Handset** then press **OK**.
2. Scroll  to **Handset, Name** then press **OK**.
3. Press **Clear** to delete the current name. Enter the name you want then press **OK** to confirm.
4. Press and hold **Back** to return to standby.

Handset language

You can set your handset to English, French, German, Italian, Spanish, Dutch, or Portuguese.

1. Press **Menu**, scroll  to **Handset** then press **OK**.
2. Scroll  to **Language** then press **OK**.
3. Press  or  to select the language you want then press **OK** to confirm.
4. Press and hold **Back** to return to standby.





The handset name can be a maximum of 8 characters. Press  for letters in uppercase.

The default language is English.


The default menu colour is blue.

Menu colour

Choose from 3 different menu background colours – blue, green and pink.

1. Press **Menu**, scroll  to **Handset** then press **OK**.
2. Scroll  to **Menu Colour** then press **OK**.
3. Press  or  to select the colour you want – blue, green or pink.
4. Press **Save** to confirm.
5. Press and hold **Back** to return to standby.





Auto-talk

When the handset is on the base and the phone rings, you can answer a call just by picking the handset up from the base, without having to press the  button.

By default, Auto-talk is set to On.




You can also end a call by placing the handset back on the base.

By switching Auto-talk off you will need to press  to answer a call and  to hang up.

1. Press **Menu**, scroll  to **Handset** then press **OK**.
2. Scroll  to **Auto Talk** then press **OK**.
3. Press  or  to select **On** or **Off**.
4. Press **OK** to confirm.
5. Press and hold **Back** to return to standby.





Base ringtone

You can choose from 5 melodies.

1. Press **Menu**, scroll  to **Base Settings** then press **OK**.
2. **Base Ringtone** is highlighted. Press **OK**.
3. Scroll  or  to the melody you want. A sample is played. Press **OK** to confirm.
4. Press and hold **Back** to return to standby.

Ringer volume

There are five ringer volume levels and 'Off'.









1. Press **Menu**, scroll  to **Base Settings** then press **OK**.
2. Scroll  to **Base Volume** then press **OK**.
3. Press  or  to select the volume level or **Ringer off** then press **OK** to confirm.
4. Press and hold **Back** to return to standby.

The default base ringtone is Melody 5.

The default base ringer volume is 3.

Handset priority

Normally, if you have more than one handset registered to your base, they all ring at the same time. However, you can set one of them to ring before the others, so that calls can be answered at one handset first.

1. Press **Menu**, scroll  to **Base Settings** then press **OK**.
2. Press  to highlight **Handset Priority** then press **OK**.
3. Scroll  or  to **All Handset** for all to ring at the same time or **Select Handset** to choose one handset to ring first.
4. Press **OK**.
5. If choosing one handset to ring first, scroll  or  to select the handset then press **OK** to confirm.
6. Scroll  or  to select the **Numbers of Ring** then press **OK** to confirm.
7. Press and hold **Back** to return to standby.

Recall mode

See 'Connecting to a PABX' for dialling mode and recall settings, page 53.



In the menu, **Recall 1** and **Recall 2** are available for PABX settings.

Recall 1 is 100ms

(standard for the Telstra network and most PABX)

Security PIN



The security PIN is used for registering and de-registering handsets. The default security PIN is 0000. You can set your own security PIN preference.

1. Press **Menu**, scroll  to **Base Settings** then press **OK**.
2. Press  to highlight **System PIN** then press **OK**.
3. Enter the old PIN (default setting 0000) then press **OK**.
4. Enter the new PIN, press **OK** and enter it again.
5. Press **OK** to confirm.
6. Press and hold **Back** to return to standby.

Time settings

Set date and time

If you have subscribed to Telstra's Calling Number Display, the date and time will be set automatically when you receive your first call. You can also set the date and time manually.


1. Press **Menu**, scroll  to **Time Settings** then press **OK**.
2. Scroll  to **Set Date & Time**, then press **OK**.
3. Enter the date, e.g. 2708 = 27th August, then press **OK**.
4. Enter the time, e.g. 1430 = 2:30pm. Then press **OK**.
5. Press and hold **Back** to return to standby.

KEEP TRACK OF YOUR PIN

If you change the System PIN, keep a record of the new number by writing in the space provided on page 53.




You need your System PIN for registering handsets and for some other options

If you make a mistake when entering the date or time, press **Clear**.





When an alarm is set, the display shows the 

When the alarm sounds, press **Stop** to silence it.

Set alarm

1. Press **Menu**, scroll  to **Time Settings** then press **OK**.
2. **Alarm** is highlighted, press **OK**. Press **OK** again to select **On/Off**.
3. Scroll  or  to highlight the option you want, then press **OK**.
On Once – alarm sounds just once
On Daily – alarm sounds at the same time each day.
off – alarm off
4. Enter the time you want to set the alarm for, e.g. **0730** for 7:30am, then press **OK**.
5. Press and hold **Back** to return to standby.





Change the alarm tone

1. Press **Menu**, scroll  to **Time Settings** then press **OK**.
2. Press **OK** again to select **Alarm**.
3. Scroll  to **Set Alarm Tone** then press **OK**.
4. Scroll  or  to select the melody you want and press **OK** to confirm.
5. Press and hold **Back** to return to standby.

You can use up to five handsets with your Telstra V1600. To do this you need to register each additional handset with the base following the simple steps given below.

Each handset can be registered on up to 4 bases.

Register a Telstra V1600 handset to a base.

1. On the base, press and hold  until you hear two beeps.
You have 90 second to complete the following steps.
2. On the handset, press **Menu**, scroll  to **Registration**, then press OK.
Registration Handset is highlighted. Press **OK**.
3. The display shows the available base stations. A  against one of them indicates the handset is already registered with that base.
4. Scroll  to the base you want to register to then press **OK**.
5. Enter the four-digit Security PIN (default setting 0000) then press **OK**. The handset registration is confirmed and the handset is given a handset number (1-5) which is displayed.
6. Press and hold **Back** to return to standby.






IMPORTANT

Before registration, make sure the handset batteries are fully charged and that you are close to the base.

If you use a handset with two or more bases you can select automatic from the Select Base menu so that your handset will automatically link to the base with the strongest signal.





Select base

If your handset is registered to more than one base, for example, one at work and one at home, you can quickly select which base it takes its signal from.

1. When in range of the base you want to connect to, press **Menu**, scroll  to **Registration**, then press **OK**.
2. Scroll  to **Select Base** then press **OK**. The display shows **Select Base** and the available base stations. A  against one of them indicates the handset is registered with that base.
3. Scroll  or  to the base you want or choose **Automatic** to automatically select the base with the strongest signal. If you use a handset with two or more bases you can select **Automatic** from the **Selected Base** menu so that your handset will automatically link to the base with the strongest signal.
4. Press and hold **Back** to return to standby.

De-register a handset

Use one handset to de-register another handset from the same base.



1. Press **Menu**, scroll  to **Registration**, then press **OK**.
2. Scroll  to **De-register** then press **OK**.
3. Enter the system PIN (default setting 0000) then press **OK**.
The screen lists all handsets registered to the base.
4. Scroll  or  to select the handset you want to de-registered then press **OK**.
5. Press **Yes** to confirm or **No** to return to the previous screen listing the handsets
6. Press and hold **Back** to return to standby.

Using additional handsets

Make an internal call to another handset




If you have two or more handsets registered to your base, you can make internal calls between handsets.

Two handsets can be holding an internal call while a third is on an external call.

1. Press  then the handset number (1-5).
The receiving handset displays your number.
2. Press  to hang up.





Transfer calls

You can transfer an external caller to another handset.

1. During an external call, press . Your caller is put on hold.
2. Dial the number of the handset you want (1-5).
3. When the other handset answers you can tell them they have a call, then press . The external caller is transferred.
If the other handset does not answer or you decide not to transfer the call, press  to talk to your caller again.

Three-way call

You can hold a three-way call between two internal handsets and an external caller.

1. During an external call, press  then the handset number you want (1-5). Your external caller is put on hold.
2. When the other handset answers, press  to start the conference call.
3. If the other handset does not answer, press  again to speak to your external caller.
4. Press  to hang up.

During a conference call

Your handset displays Conference, the number of the handset called and either the external caller's number or External Call.

Note

When on a three-way call, the call can only be cleared by the handset which set it up.

Product Information 1300 302 699

Call the V1600 Helpline:

- If you are having difficulties using your Telstra V1600
- If you need a replacement main power lead

Lines open:

8:00am – 5:00pm EST (or ESST),
Monday to Friday

No display

- The batteries may be dead. Recharge or replace the batteries, see 'Replacing the handset batteries', page 49.
- Is the handset switched off? To switch the handset on, see page 13.

No dial tone

- Check that the telephone line cord is plugged into the phone socket.
- Check that the base is connect to the mains power and switched on.

You cannot link up with the base

- Check that the base is connected to the mains power and switched on.
- Are you out of range? Move the handset closer to the base.
- Are the batteries low or flat? If so, charge the batteries or replace them if necessary.
- If using more than one base, check that you are connected to the correct base, see page 43.

No ring on the handset

- Check that the ringer volume is switched on, see page 38.
- Check that the base is plugged into the phone socket and that it is also connected to the mains power and switched on.

Buzzing noise on my radio, TV, computer or hearing aid

- Sometimes, your Telstra V1600 and other cordless telephones can interfere with other electrical equipment if placed too close. Try moving it as least one metre away from such appliances.

The charging light does not appear to be working

- Check that the base is plugged into the mains socket and switched on.
- Check that the handset has slotted correctly into the base.
- Check that the handset batteries have been correctly fitted.

Please note

Telstra accepts no responsibility for damage caused to your Telstra V1600 handset by using any other type of batteries.

Replacing the handset batteries

After a time, you may find that the handset batteries are running out of charge more quickly. This is a standard sign of wear and the batteries will need replacing.

For spare AAA rechargeable NiMH batteries, please contact your nearest electrical retailers. Slide off the battery compartment cover and remove existing batteries. Insert new batteries and replace the compartment cover.

IMPORTANT

This equipment is not designed for making emergency telephone calls when the power fails. Alternative arrangements should be made for access to emergency services.

Safety**General**

- Only use the power supply included with the product. Using an unauthorised power supply will invalidate your guarantee and may damage the telephone.
- Use only the approved rechargeable batteries supplied. Spare rechargeable batteries are available from your nearest electrical retailer.
- Do not open the handset (except to replace the handset batteries) or the base. This could expose you to high voltages or other risks.
- Contact Product Information on 1300 302 699 for all repairs.
- Radio signal transmitted between the handset and base may cause interference to hearing aids.

- It is recommended that advice from a qualified expert be sought before using this product in the vicinity of medical equipment.
- Your product may interfere with other electrical equipment, e.g. TV and radio sets, clock/alarms and computers if placed too close. It is recommended that you place your product at least one metre away from such appliances to minimised any risk of interference.
- Never dispose of batteries in a fire. There is a serious risk of explosion and/or the release of highly toxic chemicals.

Cleaning

Simply clean the handset and base with a damp (not wet) cloth, or an anti-static wipe. Never use household polish as this will damage the product. Never use a dry cloth as this may cause a static shock.

Environmental

Do not expose to direct sunlight. The produce may heat up when the batteries are being recharged or during prolonged periods of use.

This is normal, however, we recommend that to avoid damage you do not place the product on antique/veneered wood.

Do not stand your product on carpets or other surfaces, which generate fibres, or place it in locations preventing the free flow of air over its surface.

Do not submerge any part of your product in water and do not use it in damp or humid conditions, such as bathrooms.

Do not expose your product to fire, explosive or other hazardous conditions.

There is a slight chance that your phone could be damaged by an electrical storm. We recommended that you unplug the power and telephone line cord from the base for the duration of the storm.

Telstra Accessories and replacement items

For a full range of accessories and replacement items for the Telstra V1600, please call Product Information on 1300 302 699.

How many telephones can you have?

All items of telephone equipment have a Ringer Equivalence Number (REN), which is used to calculate the number of items, which may be connected to any other telephone line. Your Telstra V1600 has a REN of 0.1.

A total REN of 4 is allowed. If the total REN of 4 is exceeded, the telephone may not ring.

With different telephone types there is not guarantee of ringing, even when the REN is less than 4.

Only use the approved power adaptor and charger.

Only use the approved AAA NiMH rechargeable batteries.

Connecting to a PABX

This product is intended for use within Australia for connection to public telephone network and compatible PABX's, which support tone dialling and Time Break Recall. If in doubt please consult your service provider.


Access code and entering a pause.

If you are connecting your Telstra V1600 to a PABX you may need to enter an access code (e.g. 9) to get an outside line. To allow the PABX time to pick up an outside line before the rest of the number is dialled, you may need to add a pause in the dialling sequence.


9 – PABX code for an outside line

P – Pause inserted in dialling sequence.

9Pxxx xxx – Rest of the phone number

When storing a number in the phonebook, at the point you want to insert a pause, press and hold down  until **P** is displayed.

Recall

The  button is used when connected to certain PABX's and with some Telstra phone features.

PIN number

If you change the System PIN, keep a record of the new number by writing in the space provided on this page.

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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PIN NUMBER

SIM card compatibility

3G SIM card are not compatible with this product.

Do not attempt to download information from 3G SIM cards to your Telstra V1600.

Please check with your network provider first if you are unsure. 3G SIM cards are 1.8V.

CDMA mobile phones do not have a SIM card, and so are not compatible with this product.

Product Warranty

Telstra Guarantees your product for 12 months from the date of purchase against any defect in materials or workmanship under conditions of normal use and service and subject to proof of the date of the purchase being provided and subject to the conditions specified below.

The benefits conferred by this warranty are in addition to all other rights and remedies in respect of the product that the consumer has under the Trade Practices Act and similar State and Territory laws.

Warranty Service Conditions

Subject to your statutory right referred to the above, Telstra expressly limits its liability with respect to its products to the person who purchases the product from the Telstra authorised retailer.

Subject to your statutory right referred to the above, Telstra expressly limits its liability with respect to its products to whichever is the lowest amount out of:

- A. The cost of having the goods repaired
- B. The cost of replacing the goods, or
- C. The cost of obtaining equivalent goods.

Subject to your statutory right referred to the above, in the event of the goods requiring service under warranty, the owner is responsible for the cost of transportation to the authorised service organization. Whilst in transit the goods are at the owner's risk.

Subject to your statutory right referred to the above, should the goods be found to be in sound working order by the authorised service organization the owner may be charged a service fee.

Subject to your statutory right referred to the above, the goods will not be eligible for service under this warranty if:

- A. Proof of date of purchase cannot be provided;
- B. The goods are not branded Telstra;
- C. The goods have been rented to another person;
- D. The defect was caused by an accident, misuse, abuse, improper installation or operation, lack of

reasonable care, unauthorised modification, loss of parts, tempering or attempted repair by a person not authorised by Telstra;

- E. The product has been damaged by lightning or a mains power surge.

Do you really need service?

Before calling for service under this warranty have you: Check that all cables are securely connected as detailed in the User Guide.

Refer to the User Guide to ensure that the features are being used correctly.

If you are trying to access a network service such as Call Waiting, confirmed with your network provider that you have access to this feature.

If You Require Warranty Service

To obtain service during the terms of this warranty: Call Product Information on 1 300 302 699 for advice and assistance on the repair of your product.

After consulting our operators, should it be deemed necessary to have the product serviced, the operator will inform you of your nearest authorised service organization and provide a Return Authority Number. Please ensure that:

- A. You provide proof of the date of purchase.
- B. That your product is suitably packaged (Preferably in original packaging).
- C. That you have included all components from the original purchase.
- D. That you provide details of the Return Authority Number.

IMPORTANT

Please retain this booklet with your sales receipt as proof of the date of purchase.



www.telstra.com